

### Saving Behavior Assessment Survey in Georgia

Presentation of the Quantitative Survey Results

Prepared for: Savings Banks Foundation for International Cooperation

Prepared by: ACT Research

February, 2011



Methodology of Study

Survey Results

- Assessment of saving and spending behavior
- Analysis of banking experience
- Demographic and socio-economic structure



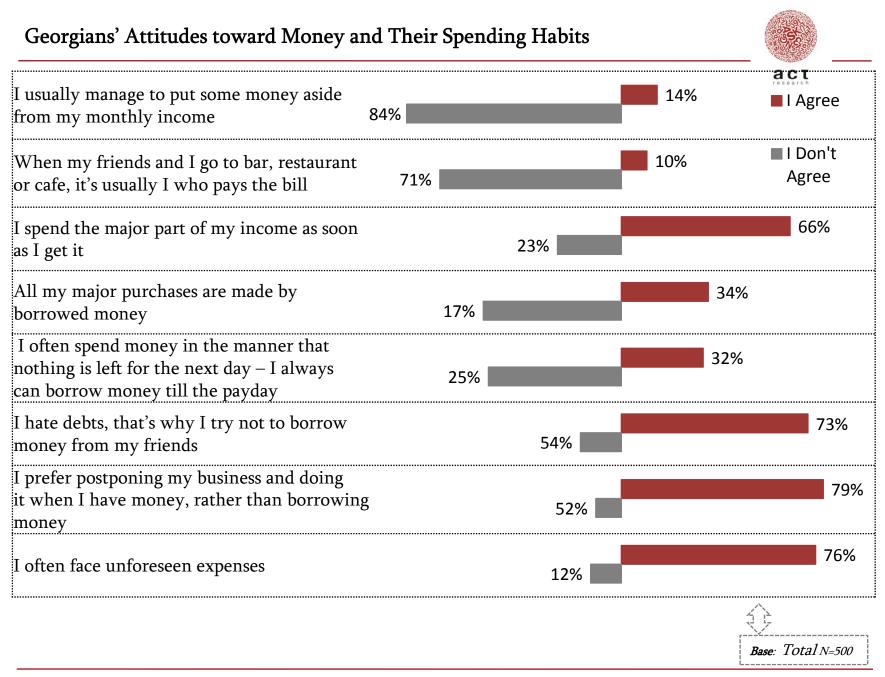
	Quantitative Research
Technique of Study	Face-to-Face Interviews
Study Area	Georgia
Sample Size	500; Tbilisi -100, cities – 100, villages - 300
Target Segment	General Public
Duration of an Interview	25-30 minutes



Survey Results



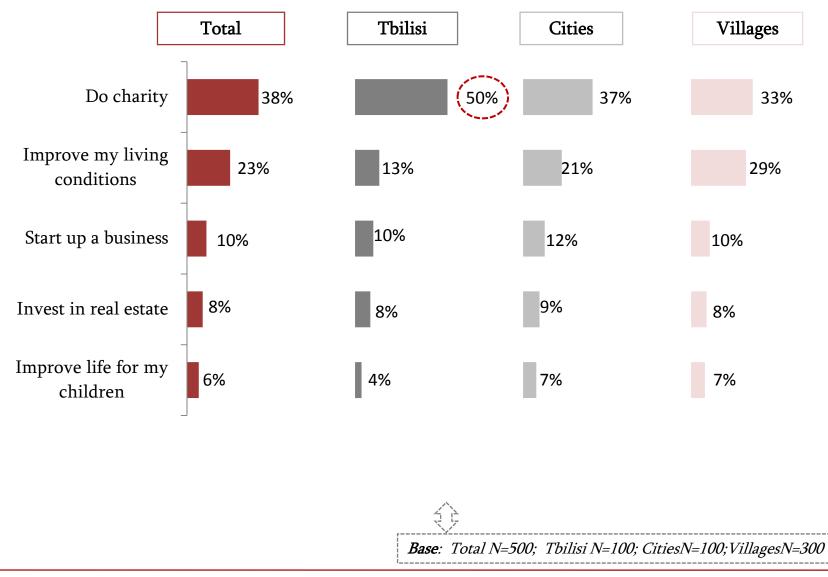
The Assessment of Saving and Spending Behavior



#### The Things People Would Do if They Had a Lot of Money / Regional Breakdown



"If I had a lot of money, I would ... "

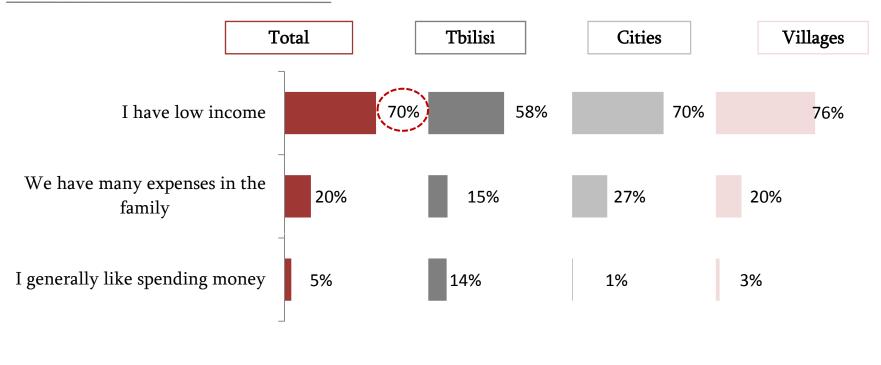


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#### Major Obstacles Hindering People from Saving Money / Regional Breakdown



"The major obstacle hindering me from saving money is...".

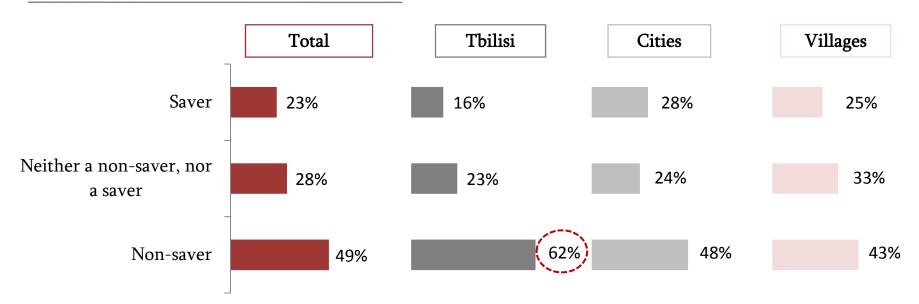


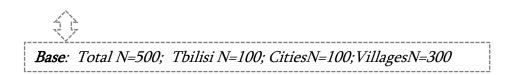
Base: Total N=500; Tbilisi N=100; CitiesN=100; VillagesN=300

#### Self-Identification as a Saver or a Non-Saver / Regional Breakdown



Do you consider yourself a non-saver or a saver?

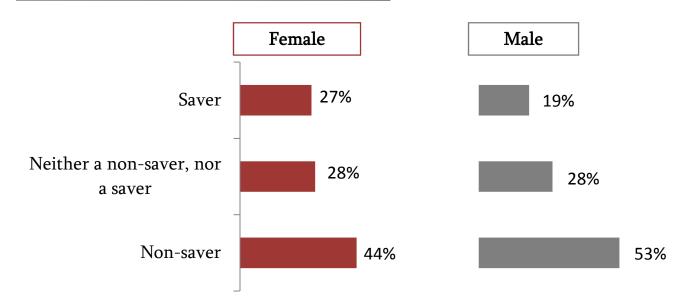




#### Self-Identification as a Saver or a Non-Saver / Gender Breakdown



Do you consider yourself a non-saver or a saver?



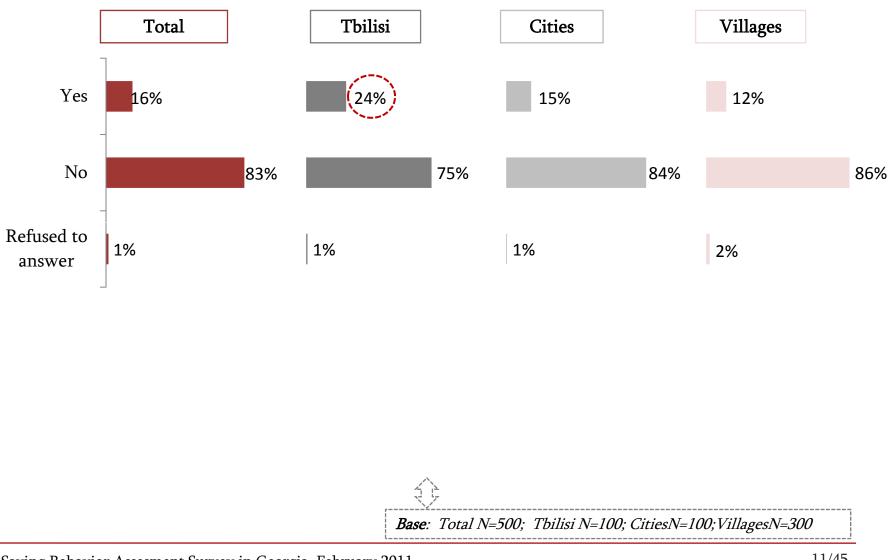
Base: Female N=343; Male N=157; 

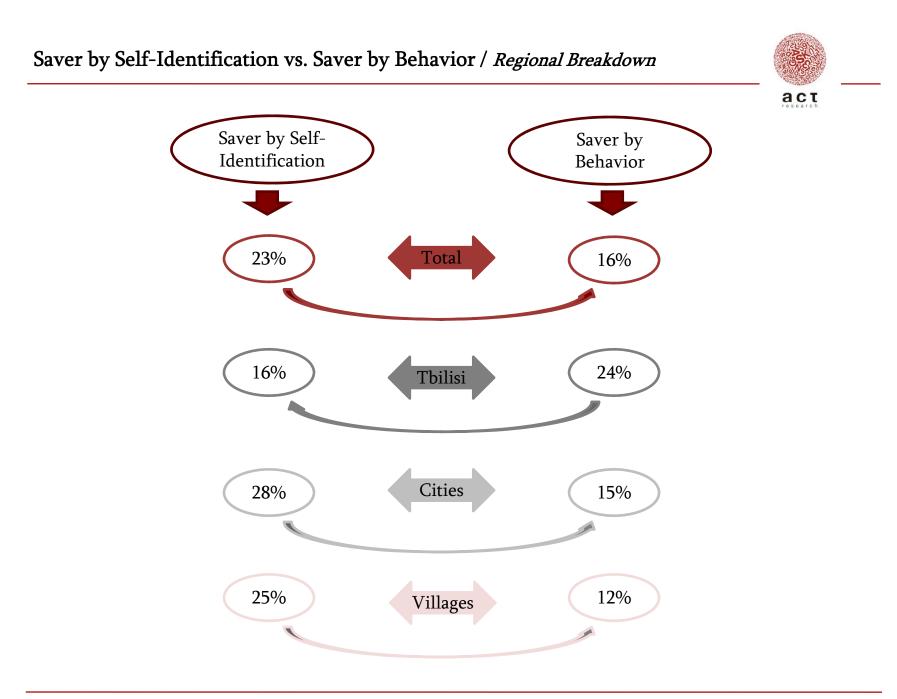
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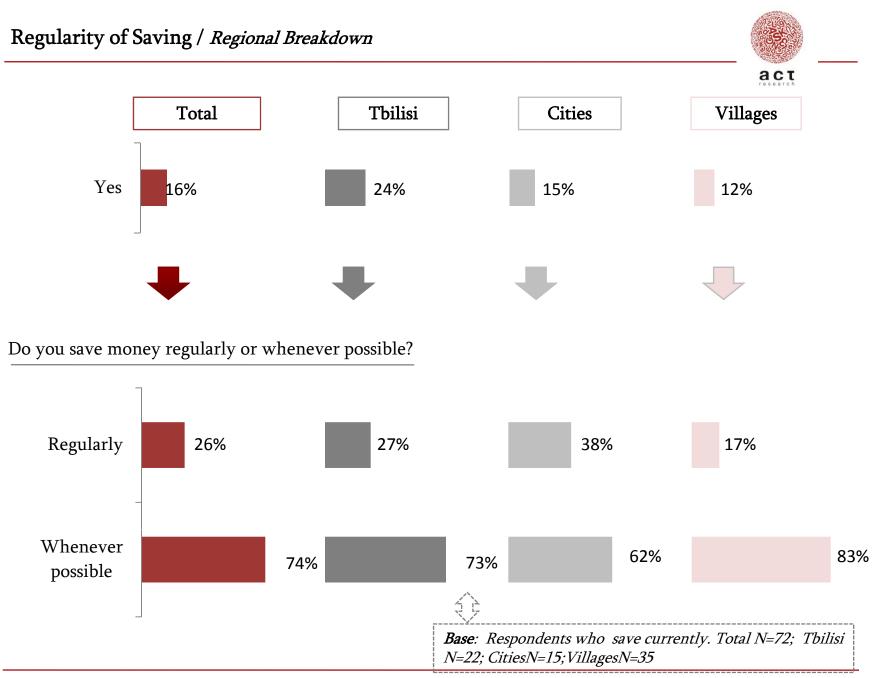
#### Saving Behavior / Regional Breakdown



Are you personally or is your family accumulating/saving money currently?





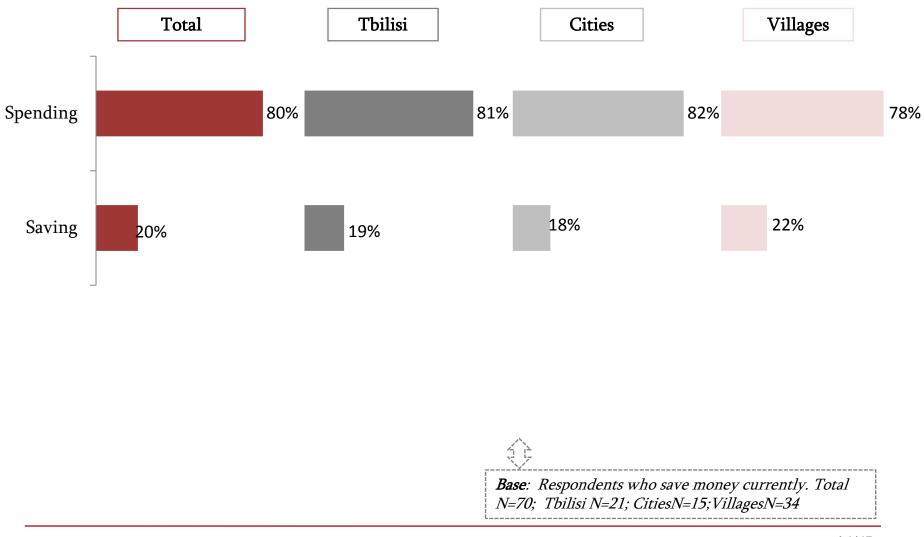


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#### Spending-Saving Pattern / Regional Breakdown

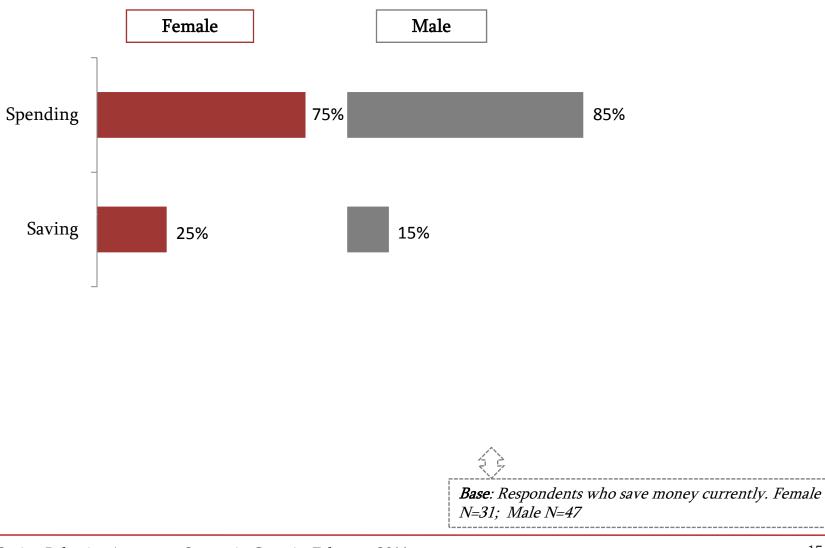


What percentage of monthly income do you spend and what percentage do you save?



#### Spending-Saving Pattern / Gender Breakdown

What percentage of monthly income do you spend and what percentage do you save?



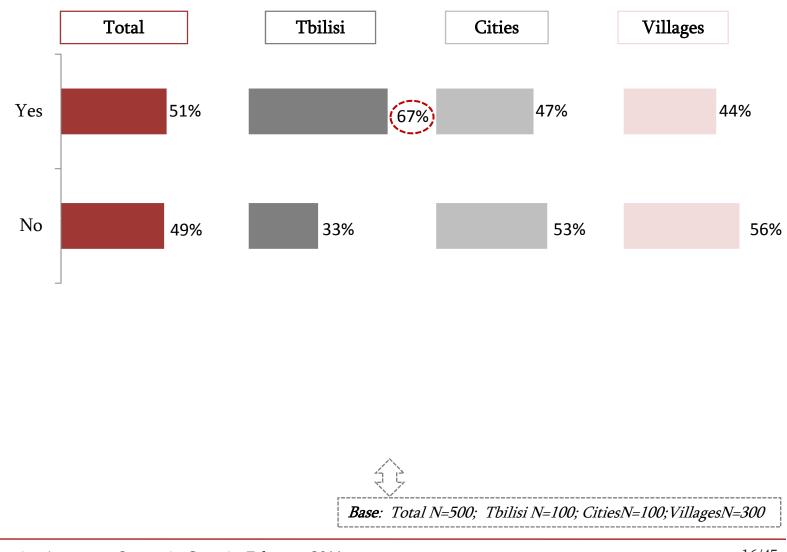


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#### Potential Saving in Case Income Doubles / Regional Breakdown

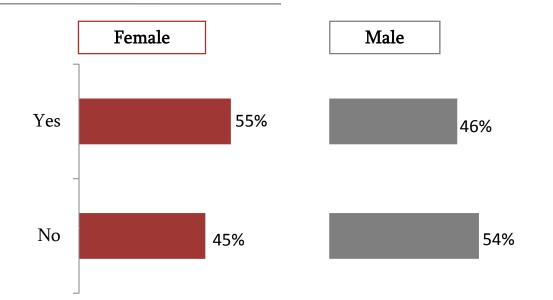


If you had twice as much income as you have now, would you accumulate/save money?



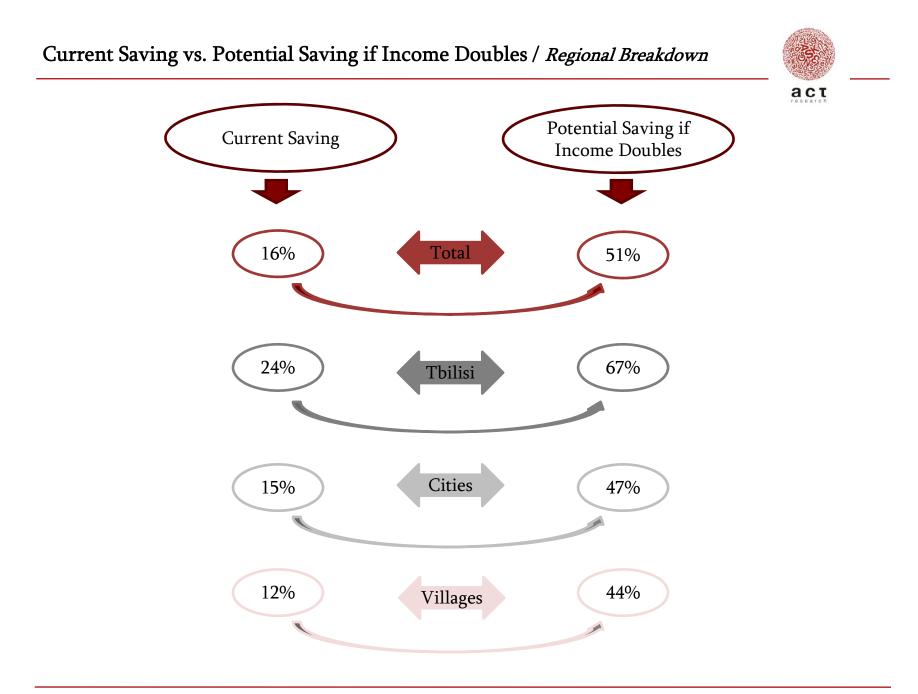


If you had twice as much income as you have now, would you accumulate/save money?



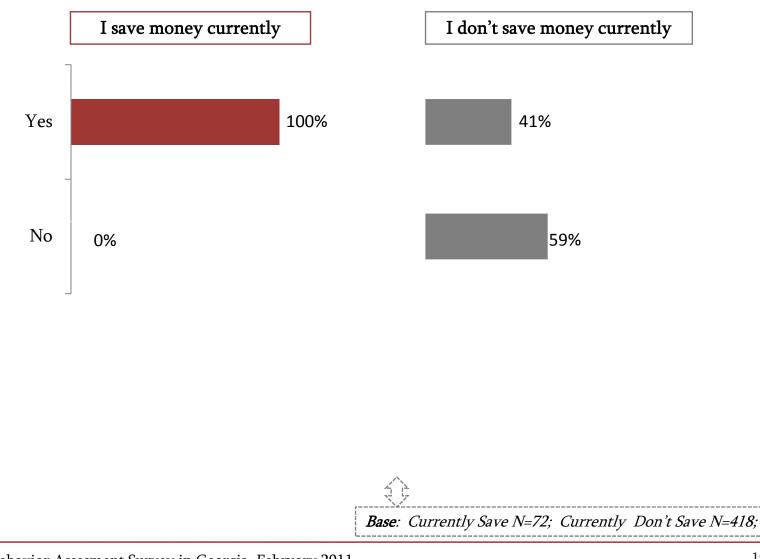
Base: Female N=343; Male N=157; \_\_\_\_\_







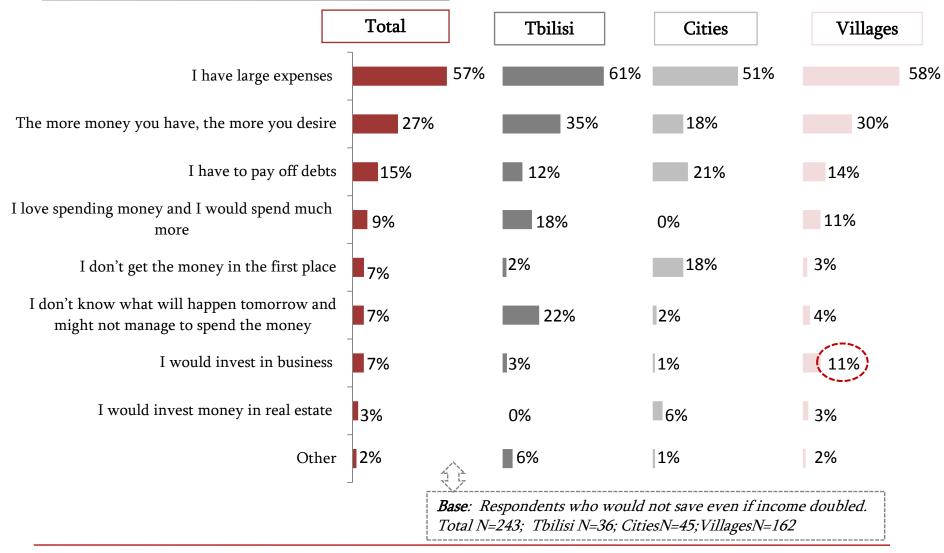
If you had twice as much income as you have now, would you accumulate/save money?



#### Reasons for Not Saving / Regional Breakdown



Why would you not save money even if your income doubled?

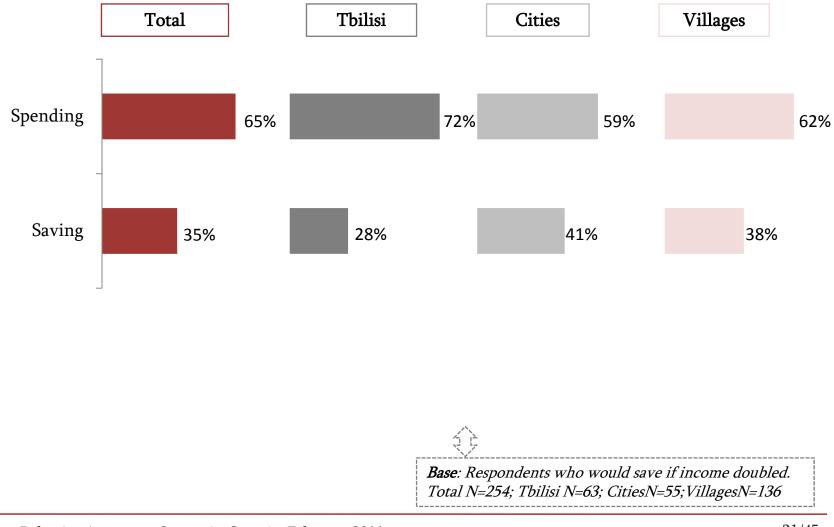


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#### Potential Spending-Saving Pattern / Regional Breakdown



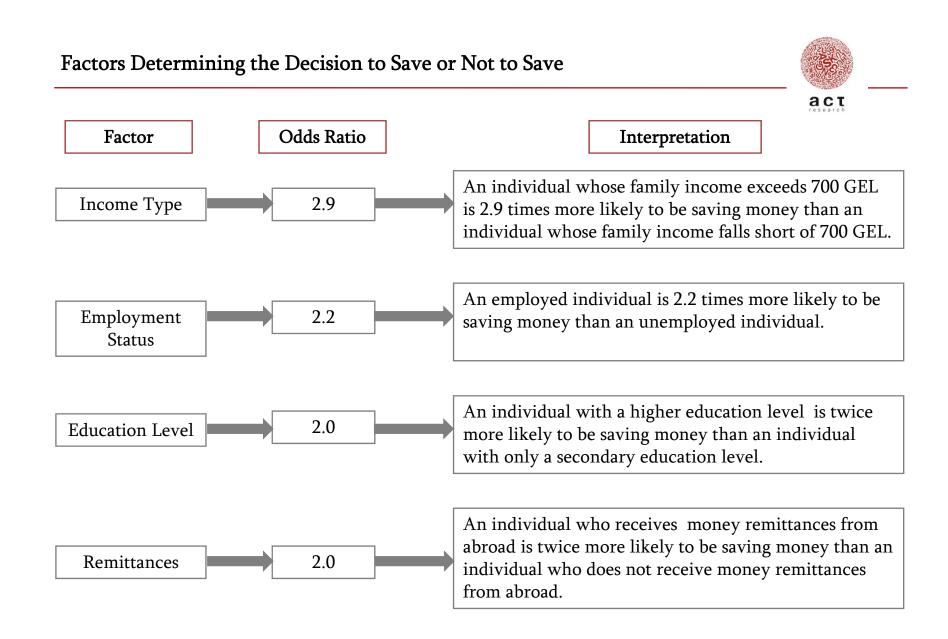
What percentage of monthly income would you spend and what percentage would you save if your income doubled?





What is the most important purpose you would save/accumulate money for?

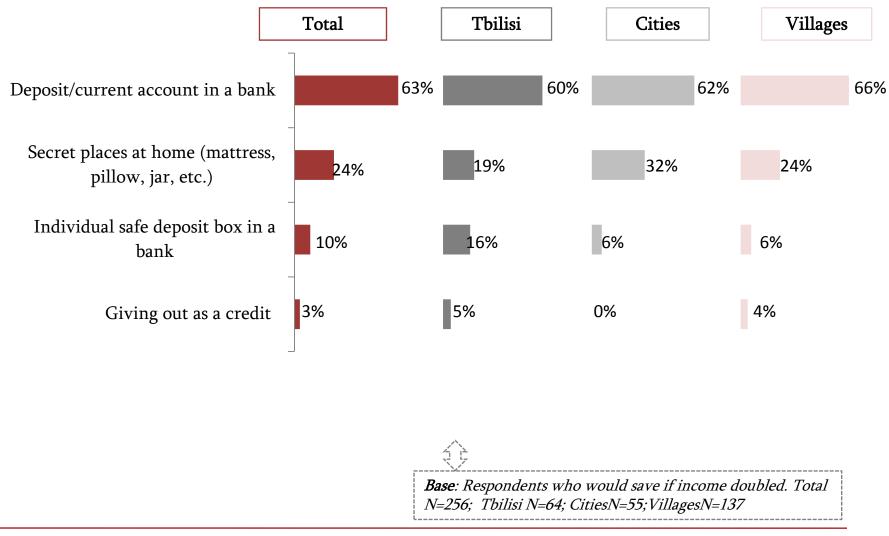
	Fotal	Tbilisi	Cities	Villages			
To purchase real estate (house, building, etc.)	24%	24%	17%	29%			
For children's education (abroad/in Georgia)	20%	29%	20%	13%			
For unforeseen events/ for "a rainy day" (emergency, illness, etc.)	16%	20%	16%	14%			
To improve social/housing/living conditions, for refurbishment	14%	7%	12%	20%			
To purchase movables (car, generator, etc.)	7%	3%	6%	10%			
To provide for my old age	6%	4%	12%	5%			
To start/extend a business	5%	5%	6%	5%			
Other	7%	9%	12%	4%			
Base: Respondents who would save if income doubled. Total N=257; Tbilisi N=64; CitiesN=55;VillagesN=138							

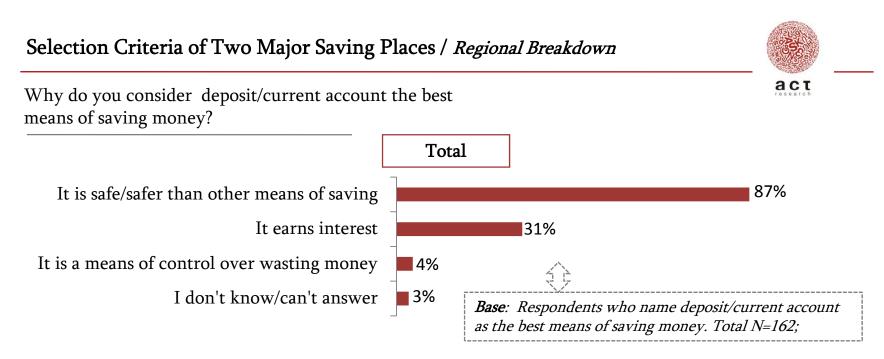


#### Preferences over Places for Saving Money / Regional Breakdown

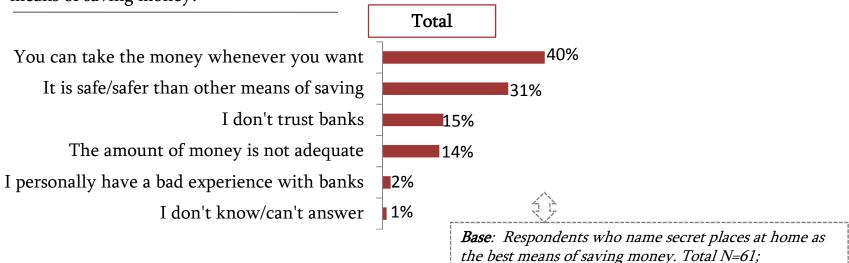


People save/accumulate money at different places. Which one do you consider particularly preferential?





Why do you consider secret places at home the best means of saving money?

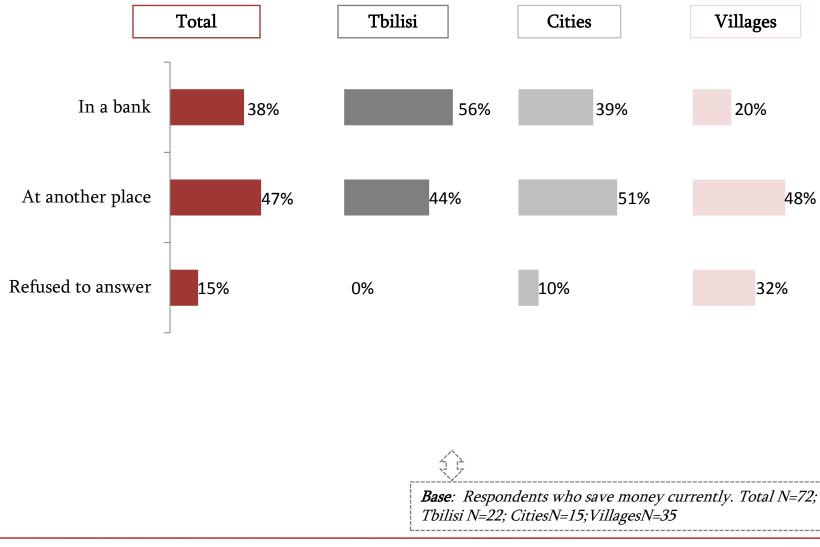


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#### Saving Places Actually Used / Regional Breakdown

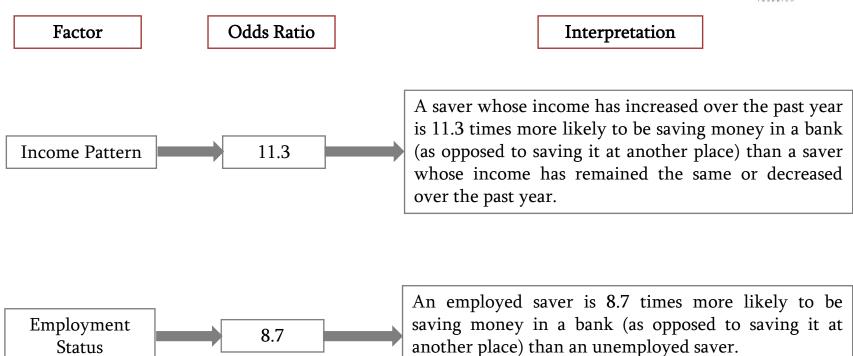


Do you mainly keep/save money in a bank or at another place?



### Factors Determining the Decision of Savers to Save Money in a Bank or at Another Place

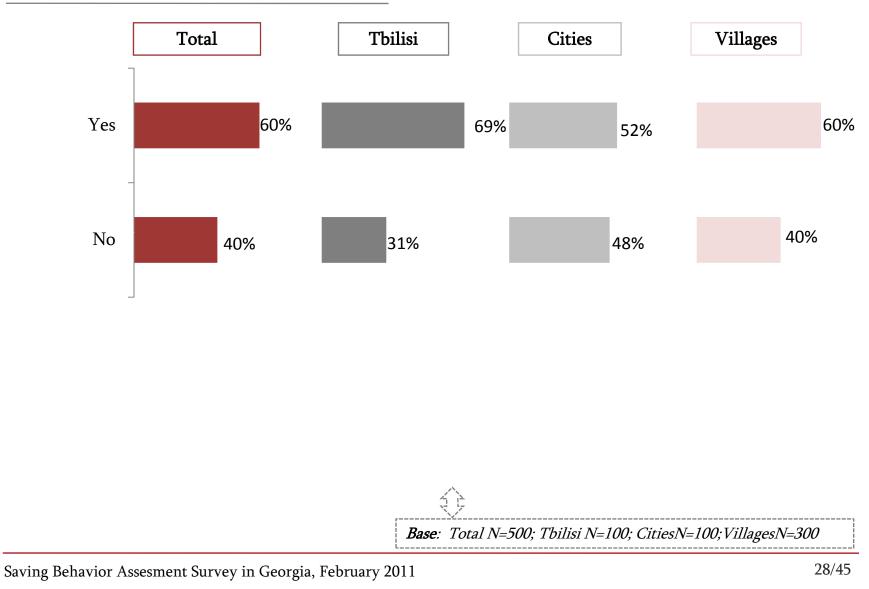


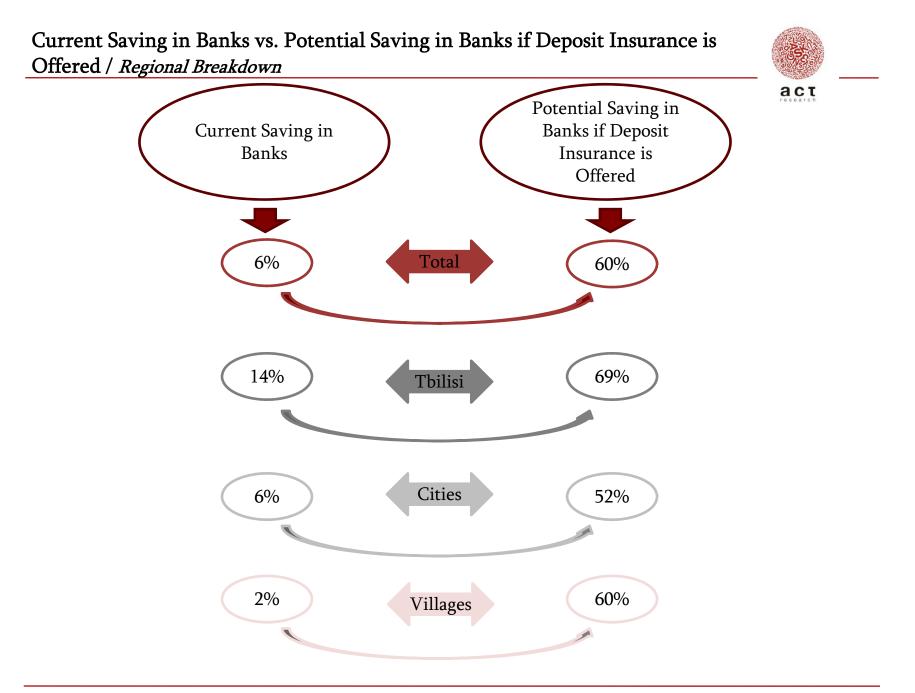


#### Saving Decision if Deposit Insurance is Offered / Regional Breakdown



Would you deposit money in a bank, if the latter offered you deposit insurance?

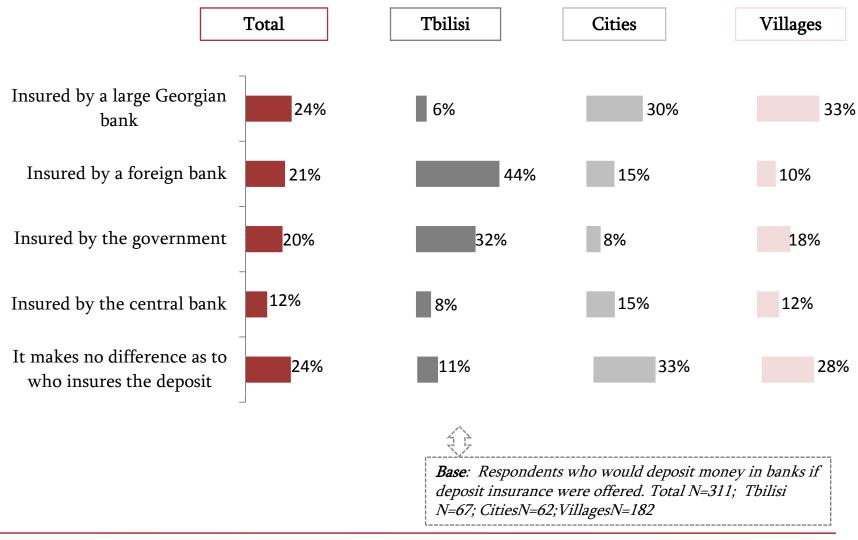




#### Institutions Preferred as Potential Deposit Insurers / Regional Breakdown



Which type of deposit would you prefer in terms of insurance providers?

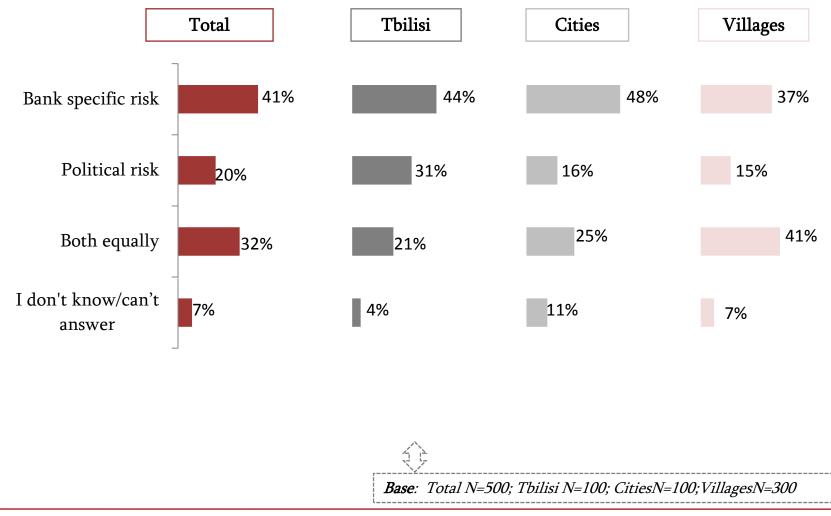


## The Risk Considered First of All When Depositing Money in a Bank / *Regional Breakdown*



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In case you decide to make a deposit in a bank, which type of risk would you take into consideration first of all, political or bank specific risk?



#### Criteria for Selecting a Bank to Make a Deposit/ Regional Breakdown



What is the most important/crucial factor that you took or would take into account when choosing the main bank for depositing money?

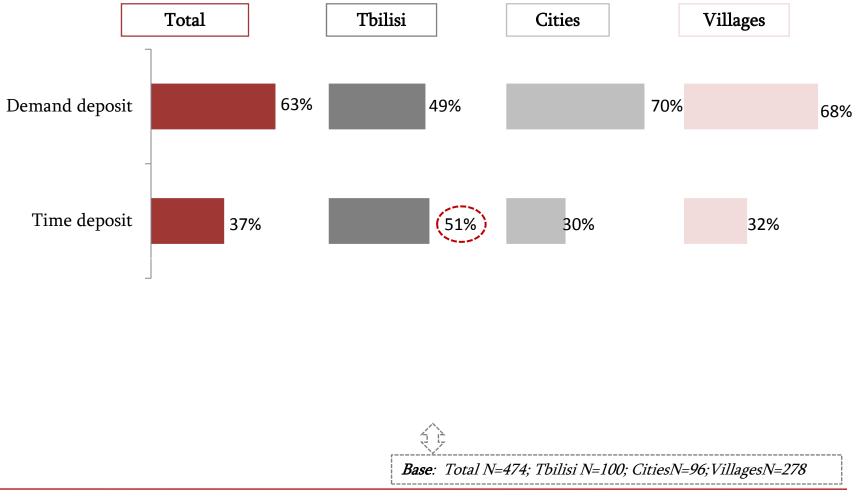
	Total	Tbilisi	Cities	Villages		
Reliability	29%	40	)% 19%	29%		
High interest on deposits	23%	12%	(30%)	(26%)		
Reasonable deposit conditions	<b>5%</b>	9%	5%	3%		
Bank prestige	<b>4%</b>	4%	7%	3%		
Large capital/finances	∎ 4%	6%	1%	4%		
Reputation of a bank in Georgia	<b>3</b> %	7%	1%	3%		
Quality of services in view of procedures	3%	∎ 3%	2%	4%		
Recommendation of friends or relatives	<b>I</b> 3%	∎ 3%	∎ 3%	3%		
Quality of services in view of bank officers	<b>3</b> %	0%	6%	2%		
Long history of existence	<b>3</b> %	■ 4%	6%	0.3%		
Origin of bank/capital	<b>3</b> %	∎ 2%	5%	2%		
Territorial proximity	2%	0%	2%	3%		
Reputation of a bank in the West	2%	6%	0%	1%		
Other	<b>4%</b>	4%	2%	5%		
I don't know/can't answer	10%	∣ 1%	12%	14%		
Base: Total N=500; Tbilisi N=100; CitiesN=100;VillagesN=300						

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#### Choice Between Time Deposit and Demand Deposit / Regional Breakdown



Imagine that you have some money that you want to save in a bank. What percentage of it would you place on a time deposit account and what percentage on a demand deposit account?

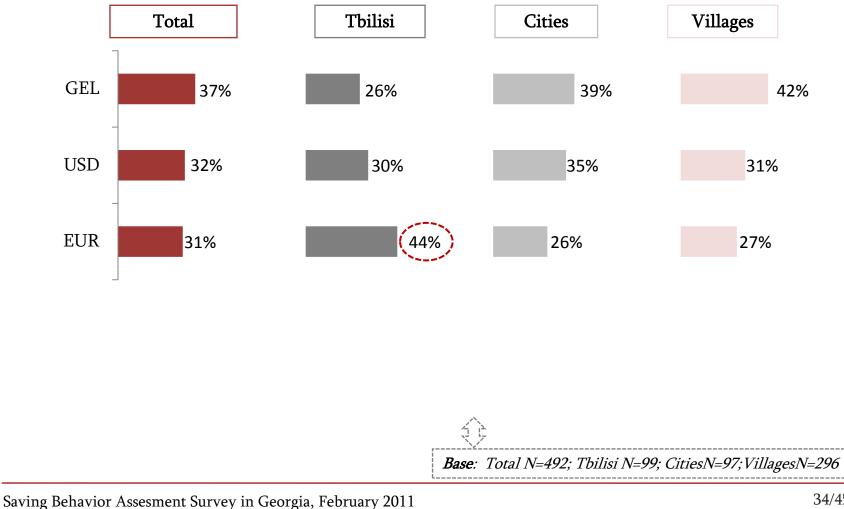


#### Choice Among Currencies when Depositing Money / Regional Breakdown



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Imagine that you have some money that you want to save in a bank. What percentage of it would you save in Georgian Laris (GEL), in US Dollars (USD) and in Euros (EUR)?

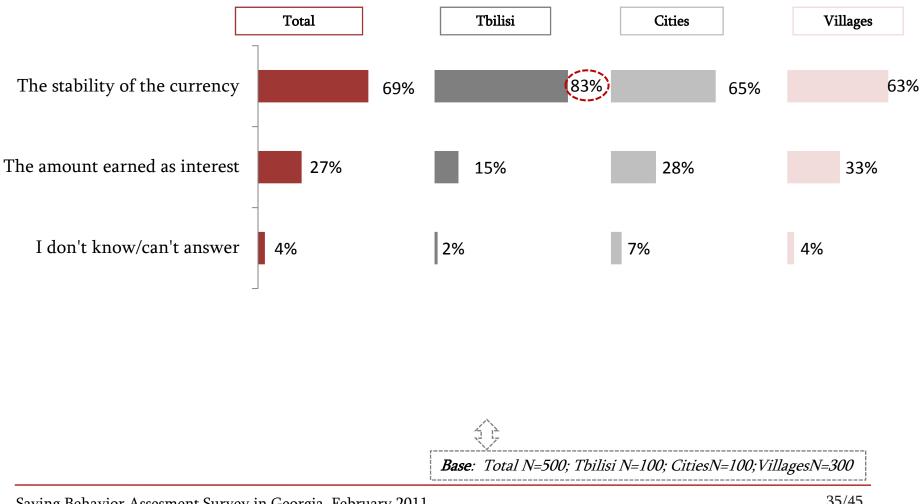


#### The Characteristic of a Currency Considered Primarily when Depositing Money in a Bank / Regional Breakdown



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Which characteristic of currency would you primarily take into consideration when saving money in a bank – the stability of the currency or the amount earned as interest?

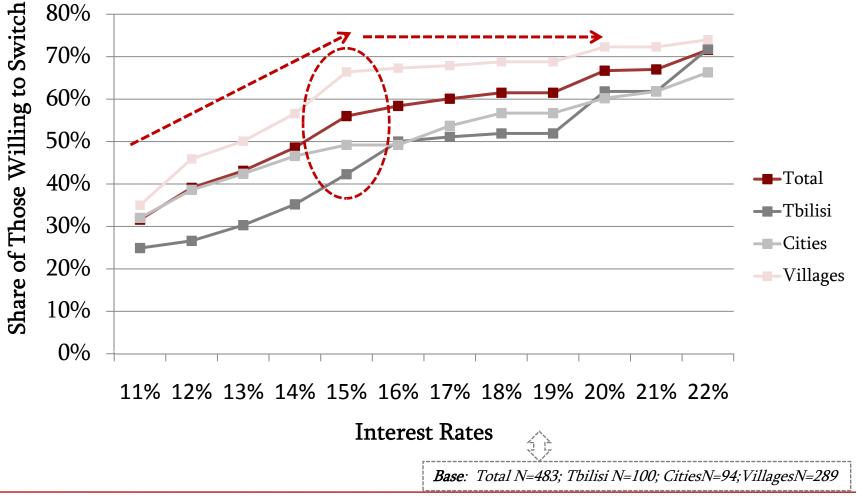


## The Optimal Interest Rate on the Deposit Denominated in GEL / *Regional Breakdown*



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Imagine that an annual 10% is earned on a one-year foreign currency deposit. Would you rather opt for a one-year local currency deposit, if an annual 11% were earned on the latter? 12%? 13%? .....

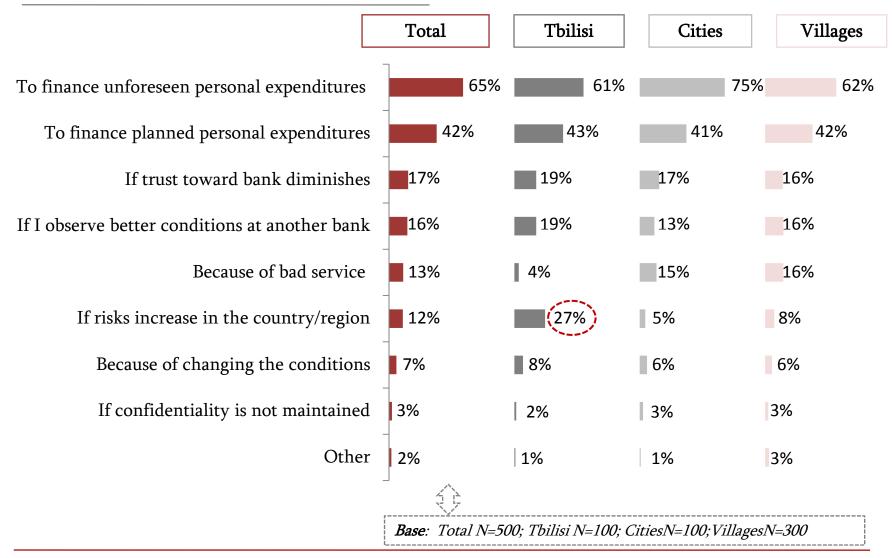


### Reasons for Withdrawing Money from a Bank Completely or Partially / *Regional Breakdown*



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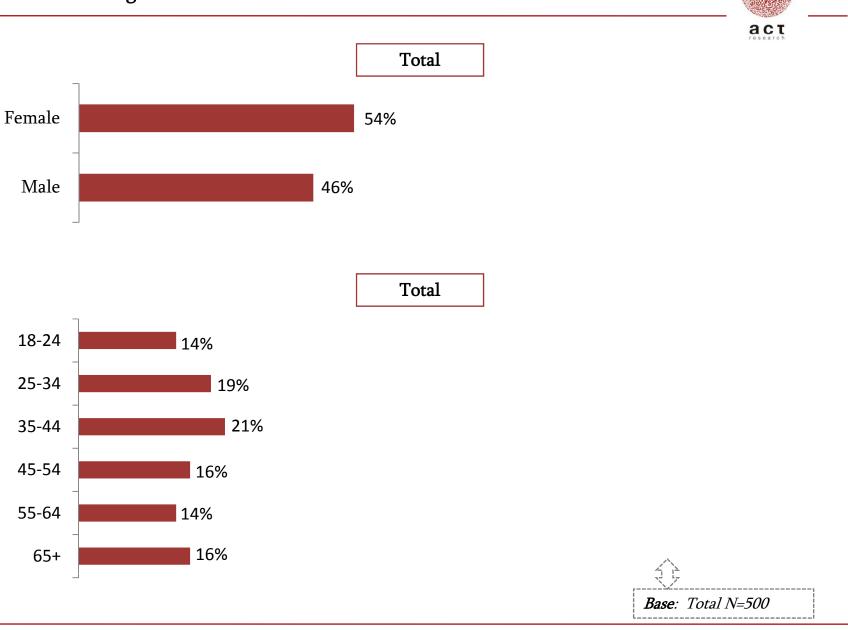
In which case would you withdraw money from a bank completely or even partially?





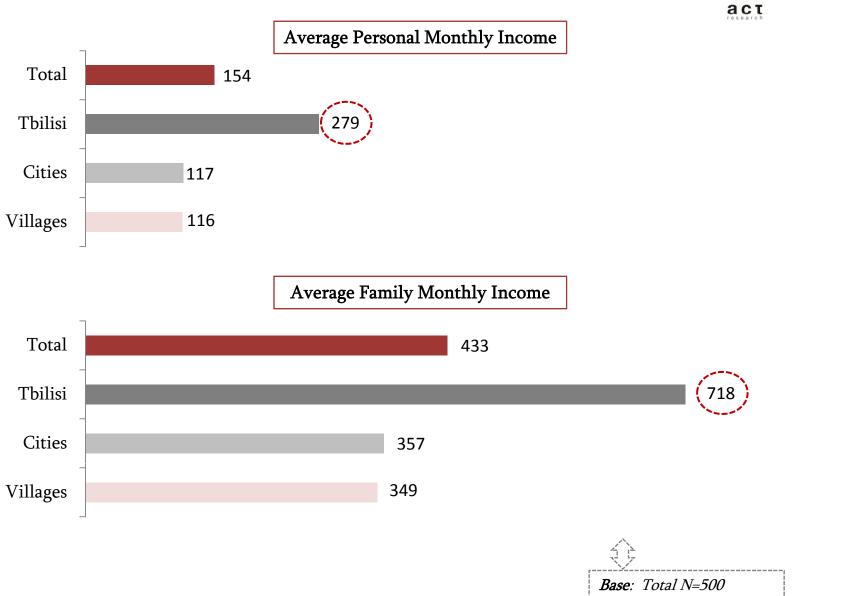
Demographic and Socio-Economic Structure

#### Gender and Age Structure



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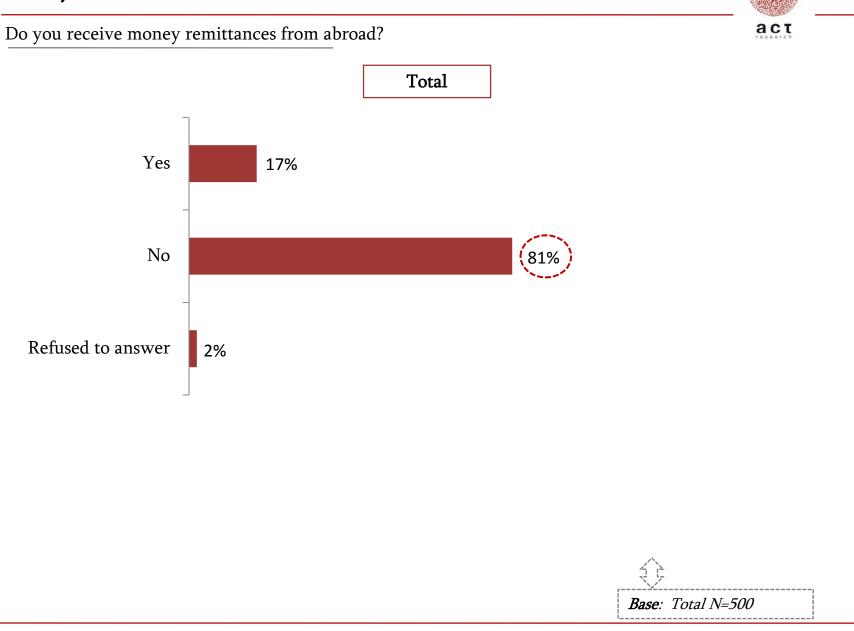
Average Personal and Family Monthly Incomes Measured in Georgian Laris

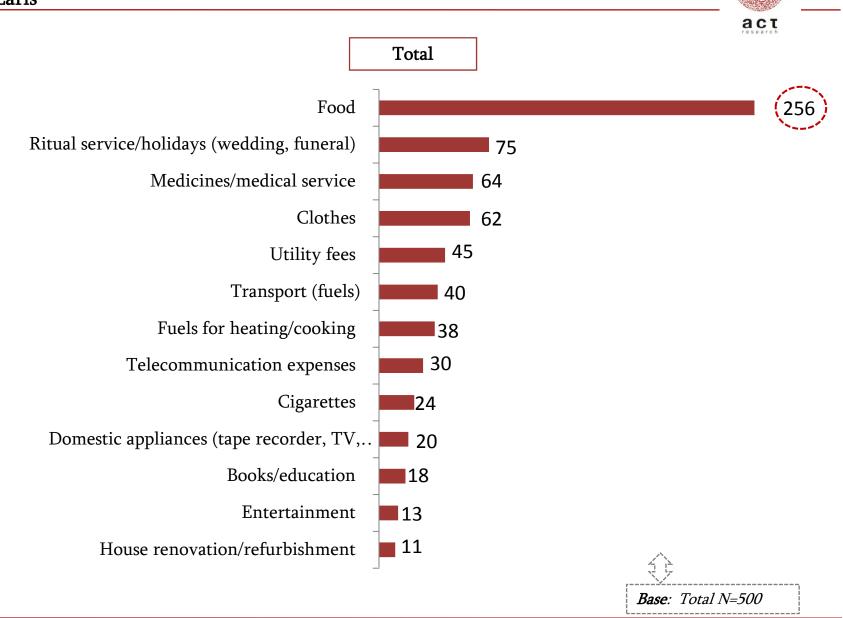


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#### Money Remittances



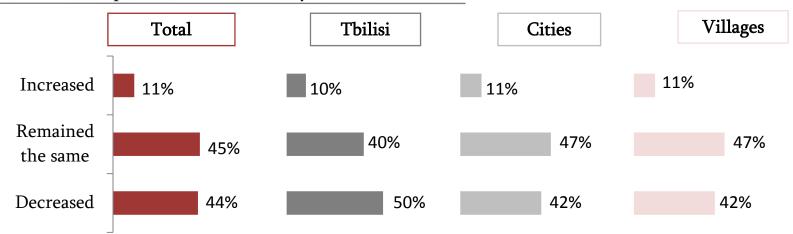


# Self-Assessment of Income and Expenditure Patterns over the Year / *Regional Breakdown*

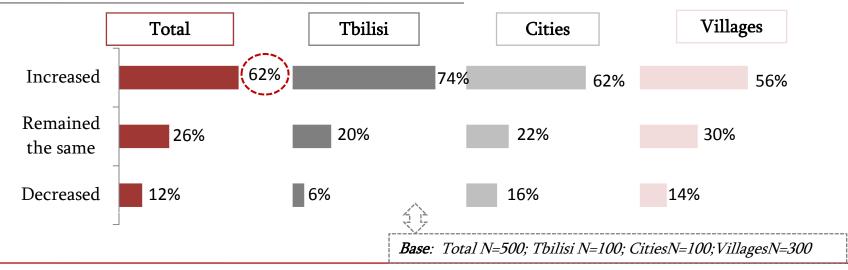


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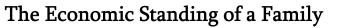
Did your last month income increase, remain unchanged or decrease as compared to that of the last year?

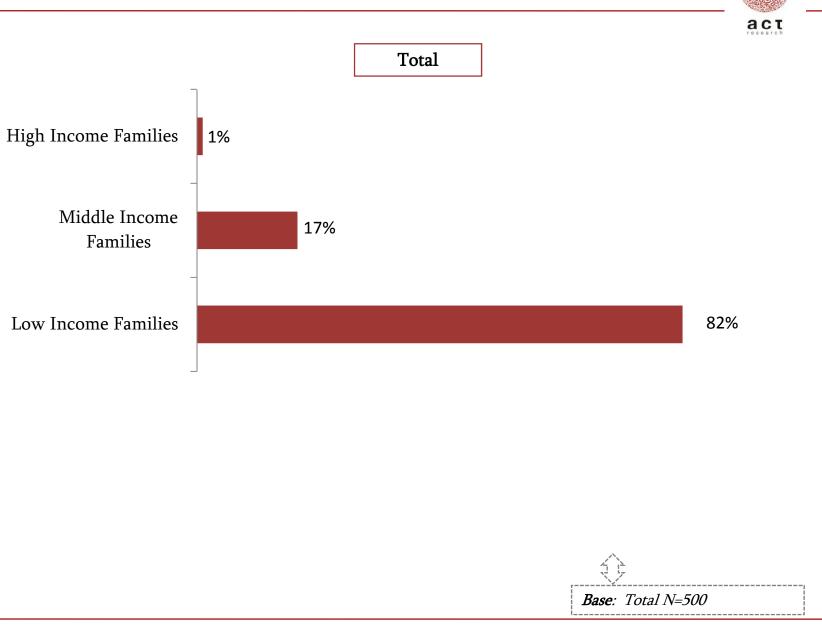


Did your last month expenses increase, remain unchanged or decrease as compared to those of the last year?



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# Thank You !



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